

An Introduction to Steinway

For more than 35 years, Steinway Child and Family Services has been a force for New Yorkers. Annually, Steinway serves XX people in 22 mental health, residential and social service programs. Fees for services are based on ability to pay; no one is turned away for financial reasons.



Steinway targets:

- Poor, minority, underserved and immigrant peoples
- Children, adolescents and families
- People with or at risk for HIV/AIDS
- Senior citizens



Based in Queens, Steinway fills a critical gap in the City's community-based care system by offering treatment where people live, at freestanding clinics, schools, residences and client homes.



Steinway Child and Family Services

Starting out in Queens, Steinway has become a comprehensive human services provider with programs in four New York City boroughs.

It is dedicated to helping underserved people: *Steinway programs serve all regardless of ability to pay.*

To learn more about how Steinway can help, contact us at:

Steinway Child and Family Services

41-36 27th Street
Long Island City, NY 11101-3852
(718) 389-5100
www.steinway.org

SCFS

Steinway Child and Family Services

*Human Services
With a Human Touch*



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Mental Health Services

The vast majority of Steinway people receive mental health services. With treatment, people can function better at home and in school, the workplace and the community. The agency offers:

- Individual, family and group therapy
- Round-the-clock crisis intervention
- Medication therapy

Because people who depend on Steinway have complex problems, the agency links them to other providers and to government programs that ease the burdens of poverty. For those with mental illnesses so severe that they have trouble functioning in the community, SCFS offers case management.

With this holistic approach to mental health care, treatment outcomes are improved.



Mental Health Care for Children, Adolescents and Families

Steinway has a historic commitment to children and adolescents, and it offers multiple programs for them. Because helping youngsters is a family affair, SCFS makes parents and other care givers an integral part of treatment.

Children and adolescents are served at freestanding and school-based clinics. By bringing clinicians to schools, Steinway increases the odds that youngsters will successfully complete treatment.

SCFS' most intensive mental health program for children in Queens is a residence for those who cannot live at home. Also available are programs that support parents and legal guardians caring for youngsters with emotional disturbances.



Case Management

Seriously ill clients at Steinway often require more than mental health care. For them, the agency offers case management programs which insure all their needs are met.

Case managers see clients regularly. They resolve day-to-day problems that impede treatment and which often send clients to psychiatric hospitals and emergency rooms. SCFS offers intensive case management for people requiring a lot of care and supportive care for those better able to function on their own.

Located in Queens and the Bronx, SCFS' five case management programs serve adults and/or children.

Prevention Services

Prevention services strengthen troubled families. Steinway's two programs serve parents, whose children are either being tracked for child abuse and neglect or who face foster care placement. Operating in the Bronx and Queens, prevention services personifies SCFS' commitment to preserving families.

Parents attend a core parenting skills course as well as other educational activities. New to prevention services is the Powerful Families Program, a Casey Foundation initiative that develops parental leadership and management abilities.



HIV/AIDS Programming

SCFS was among the first to understand the impact of HIV/AIDS on poor and minority populations. Its programming prolongs, enriches and saves lives.

With apartments in Queens, Steinway runs one of New York's largest supportive housing programs for people with HIV/AIDS. It provides homes to people, many of whom also have a mental or substance abuse illness. In addition, the CAPE/TPEP program assists people with HIV/AIDS who live independently and educates adults and adolescents at high risk for infection.



Services for Seniors

Committed to people across the lifespan, Steinway reaches out to older New Yorkers in innovative ways. Its GEM program is for grandparents with unexpected childcare responsibilities. In Harlem, Steinway works with the Esplanade Gardens Natural Occurring Retirement Community to keep senior citizens healthy and more involved.

Income Support Services

As part of its effort to address the comprehensive needs of its clients Steinway operates a food pantry which is also open to other Queens residents.

A 501C3 charitable corporation, SCFS is funded by New York State and City Medicaid, foundations and individual donors. 92% of all revenues go directly to client services. Steinway is governed by a 12-member Board of Directors.